

Press Release

Using Big Data for professionalized lead acquisition at trade shows

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Big Data has never been more important to companies and marketers, as the Freeman Data Benchmark Study, a new report from the brand experience company Freeman, recently confirmed. Data plays a critical role in all areas of corporate marketing, from the development of successful marketing strategies and trade show campaigns to targeting and lead generation. Tools such as the Balluun modules "LEAD INSIGHTS" and "SALESMATCH[™]" use Big Data to help companies strategically activate leads and increase their ROI.

SalesMatch TM Matching Buyers Business Preferences	
Set Preferences for Your SalesMatch [™] Leads What type of buyers are you interested in? Enter your criteria below, to receive suggested buyers that match your preferences every 7 days. Type of Company You Want to Find	
Annual Revenue (Select all that apply)	Countries (Select all that apply) United States
Business Type (Select all that apply) Arts & Craft Shop Bookstore	Main Market(s) (Select all that apply) North America
Products of Interest (Select all that apply)	Number of Stores (Select all that apply)

Data analytics are also playing an increasingly important role for trade show participations, because companies generally make major investments: the stand, employees, materials, invitation management and follow-up are all expensive. If the physical event is not eventually leading to a decent ROI, the company will be reluctant to re-book the booth for the next show. Reasons can be many and other than the event itself - for instance the data management could have been inadequate, and the lead extraction not completed. Leads can only be determined and measured if they are based on clean data and digitally driven forward after the physical event itself.

Processing of big data is the prerequisite for generating leads

What do companies need in order to generate high-quality leads at trade fairs? If the trade show participation is to be successful, companies must offer far more than just a booth. Visitors expect personalized "wow" experiences as well as products and information tailored to their interests. As a first step, the collection and processing of the data should be well planned and managed using a precise CRM database. For productive follow-up and effective data management, quality tools are required to enable specific targeting and track the ROI.

Winning contacts, but above all growing and transforming them into leads and ultimately into paying customers is crucial: following-up after the event is a fundamental part of the trade show participation.

Acquiring leads with digital tools and marketplaces

In order to make the follow-up processing of the trade show as efficient as possible, Balluun offers different digital tools within its <u>B2B marketplaces</u>. These have been developed with the goal of generating the best possible leads for each company from the organic traffic on the platform, as well as achieving the maximum ROI. The "LEAD INSIGHTS" module offers providers on digital marketplaces a variety of opportunities to market themselves and generate high-quality leads. The module makes customer management more precise and efficient. Customers can be centrally managed in one place and leads can be monitored, tracked and converted.

The "SALESMATCHTM" matchmaking module is not only suitable for the trade fair follow-up, but also makes it easier to win leads regardless of it. The tool generates customized leads by processing complex profile data from the marketplace. The leads are based on the provider's individual business preferences and consequently guarantee a high level of accuracy.

With "LEAD INSIGHTS" and "SALESMATCHTM" Balluun is responding to the growing dependence of the market on Big Data. According to the results of the Freeman Data Benchmark study, two-thirds of marketing managers surveyed at large companies plan to even increase their investment in data analytics next year, while almost all respondents rely on data insights when it comes to budget planning. Insights are playing an increasingly important role in marketing, which is why Big Data has become the catalyst for information - information about brands, their customers and the interface between both parties. They are the fuel of the marketing mix, and provide insights that form the basis for strategic decisions in marketing and in corporate management.

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Balluun – Powering the Future of Business Networks

Balluun is a leading global provider of social e-commerce solutions for the B2B market. With flexible Software-as-a-Service (SaaS) solutions, Balluun supports global B2B trade around the clock and 365 days a year with industry-specific digital marketplaces. Balluun enables wholesalers, retailers, suppliers, international brands and purchasers to communicate and do business efficiently at any time. With its HQ in Zurich and offices in the USA, Silicon Valley, New York, Hong Kong and London, Balluun works closely with the international B2B community. Balluun offers powerful technology, an open and scalable cloud solution and a worldwide marketing and support organization. Its B2B market network "Balluun365" enables the easy and cost-effective development and scaling of digital marketplaces with a fully integrated social architecture. "Balluun365" differs significantly from linear e-commerce solutions, thanks to its three-tier system, vibrant social community, dedicated digital showroom and state-of-the-art transaction platform. www.balluun.com

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